



## PMA India (Rajasthan) Phase 1 Follow up Survey Service Delivery Point Questionnaire

| 001a. Your ID: \${your_name}<br>Is this your ID?      | ○ Yes<br>○ No  |
|---|--|
| 001b. Enter your ID below.<br>Please record your ID   |  |
| Is this date and time correct?<br>\${today_formatted} | ○ Yes<br>○ No  |
| 002b. Record the correct date and time.               | Day:<br>Month:<br>Year:  |
| 003a. District  | <ul> <li>Ajmer</li> <li>Alwar</li> <li>Banswara</li> <li>Baran</li> <li>Barmer</li> <li>Bharatpur</li> <li>Bhilwara</li> <li>Bikaner</li> <li>Bundi</li> <li>Chittaurgarh</li> <li>Churu</li> <li>Dausa</li> <li>Dhaulpur</li> <li>Dungarpur</li> <li>Ganganagar</li> <li>Hanumangarh</li> <li>Jaipur</li> <li>Jaisalmer</li> <li>Jalore</li> <li>Jhalawar</li> <li>Jhunjhunu</li> <li>Jodhpur</li> <li>Karauli</li> <li>Kota</li> <li>Nagaur</li> <li>Pali</li> <li>Pratapgarh</li> </ul> |



|  | <ul><li>Rajsamand</li><li>Sawai Madhopur</li><li>Sikar</li><li>Sirohi</li><li>Tonk</li><li>Udaipur</li></ul>   |
|--|--|
| 003b. Tehsil / Taluk   | ODK populates a list of appropriate<br>Tehsil / Taluk based on the selected<br>district.   |
| 003c. City / Town / Village  | ODK populates a list of appropriate<br>City/Town/Village based on the<br>selected Tehsil/Taluk.  |
| 004. Enumeration Area  | ODK populates a list of appropriate EAs based on the selected City/Town/Village.   |
| 005. Name of the facility<br>Please select the name of the facility from the previous phase.   |  |
|  | Facility summary   |
| Facility name: \${facility_name_auto} District: \${level1} Tehsil / Taluk: \${level2} City / Town / Village: \${level3} EA: \${EA} Type: \${facility_type_lab} Authority: \${managing_authority_lab} |  |
| 005a. Is this the correct facility?  | ○ Yes<br>○ No  |
| There is no information for this facility from the previous survey. You will be asked to fill in the name, type and authority next.  |  |
| 005f. The facility name from the previous phase was<br>\${facility_name_auto}. Do you need to update the name<br>for the current phase?  | ○ Yes<br>○ No  |
| 005g. Name of the facility   |  |
| 005h. The facility type from the previous phase was<br>\${facility_type_lab}. Do you need to update this type for<br>the current phase?  | ○ Yes<br>○ No  |
| 006. Type of facility<br>Please select the type of facility.   | <ul> <li>Medical college / Hospital</li> <li>Health clinic</li> <li>Community health center (CHC)</li> <li>Primary health center</li> <li>Dispensary</li> <li>Sub-Centre</li> <li>Pharmacy / Drugstore</li> <li>Other</li> </ul> |



| 006b. The managing authority from the previous phase was \${managing_authority_lab}. Do you need to update the managing authority for the current phase?                            | ○ Yes<br>○ No   |
|---|---|
| 006c. Managing authority Please select the managing authority for the facility.   | <ul><li>○ Government</li><li>○ NGO</li><li>○ Faith-based organization</li><li>○ Private</li><li>○ Other</li></ul> |
| 006d. Has the facility moved to a new physical location since the last phase?   | ○ Yes<br>○ No   |
| 006e. Does this facility continue to serve the same EA?  If NO, do not interview clients at this facility for client exit interviews.   | ○ Yes<br>○ No   |
| 007. Facility number Please record the number of the facility from the listing form.  |   |
| 008. Is a competent respondent present and available to be interviewed today?   | ○ Yes<br>○ No   |
| INFORMED CONSENT  |   |
| Find the competent respondent responsible for patient services (main administrator and family planning in-charge) who is present at the facility. Adminster the consent procedures. |   |
| Namaskar! My name is  |   |





| participant, you may ask me now or you may also contact<br>Dr. Anoop Khanna at IIHMR University, in Jaipur,<br>Rajasthan at +91-141-3924738.  |   |
|---|---|
| 009a. Provide a paper copy of the Consent Form to the respondent and read it.<br>Then, ask: May I begin the interview now?  | ○ Yes<br>○ No   |
| 009b. Respondent's signature  Please ask the respondent to sign or check the box in agreement of their participation.   |   |
| Checkbox  | 0   |
| WARNING: The respondent has not signed or checked the box, despite agreeing to be interviewed in the previous question. To conduct the survey, the respondent must sign or touch the checkbox.  You may go back to obtain a signature or check the box or you should go back to the previous question to indicate the respondent does not want to be interviewed.   |   |
| 010. Interviewer's ID: \${your_name}<br>Mark your ID as a witness to the consent process.   | 0   |
| 010. Interviewer's ID<br>Please record your ID as a witness to the consent<br>process. You previously entered "\${name_typed}."   |   |
| 011. What is your position in this facility?<br>Select the highest managerial qualification of the respondent.  | Owner In-charge / manager Staff No response                                 |
| Section 1 – Information Ab  |   |
| 101. Now I have some questions about staffing for this facility. For the following questions, please tell me how many staff with this qualification are currently assigned to this facility and provide family planning services. Finally, tell me the total number present at any time today. We want to know the highest technical qualification that any staff may hold regardless of the person's actual assignment or specialist studies. Enter -88 for do not know and -99 for no response. 0 is a possible answer. |   |
|   | 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer. |
| Total number FP: doctors / medical officers   |   |



| Present today FP: doctors / medical officers  |   |
|---|---|
|   | 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer. |
| Total number FP: staff nurses<br>Enter -88 for do not know, -99 for no response. 0 is a possible<br>answer.             |   |
| Present today FP: staff nurses  |   |
|   | 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer. |
| Total number FP: auxiliary nurse midwives (ANM) Enter -88 for do not know, -99 for no response. 0 is a possible answer. |   |
| Present today FP: auxiliary nurse midwives (ANM)  |   |
|   | 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer. |
| Total number FP: pharmacists  |   |
| Present today FP: pharmacists   |   |
|   | 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer. |
| Total number FP: paramedics   |   |
| Present today FP: paramedics  |   |
|   | 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer. |
| Total number FP: FP counselors  |   |
| Present today FP: FP counselors   |   |
|   | 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer. |
| Total number FP: other medical staff  |   |
| Present today FP: other medical staff   |   |
|   | 101. Enter -88 for do not know,-99 for no response. 0 is a possible answer. |



| Total number FP: ASHA  |  |
|--|--|
| Present today FP: ASHA   |  |
| 102. Does this facility have electricity at this time? Select for running electricity only.  | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>   |
| 103. At any point today, has the electricity been out for<br>two or more hours?  | <ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>   |
| 104. Does this facility have running water at this time? Select for running water only.  | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>   |
| 105. At any point today, has running water been<br>unavailable for two or more hours?  | <ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>   |
| 106. How many handwashing facilities are available on<br>site for staff to use?<br>Enter -88 for do not know, -99 for no response.   |  |
| 107. May I see a nearby handwashing facility that is used by staff? Handwashing facility must be accessible to most health workers in the facility. At the handwashing facility, OBSERVE: (select all that apply)        | <ul> <li>□ Soap is present</li> <li>□ Stored water is present</li> <li>□ Running water is present</li> <li>□ Handwashing area is near a sanitation facility</li> <li>□ None of the above</li> <li>□ Did not see the facility.</li> </ul> |
| Section 2 – Family Plann  Now I would like to ask about family planning service another provider who would be better able to answe services in this facility, I would appreciate if you could                            | es provided at this facility. If there is<br>or my questions on family planning  |
| 201. Do you usually offer family planning services /<br>products?  | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>   |
| 202. How many days in a week are family planning<br>services / products offered / sold here?<br>Enter a number between 0 and 7. Enter 0 for less than 1 day per<br>week. Enter -88 for do not know, -99 for no response. |  |
| 203. Does this facility provide family planning supervision, support, or supplies to community health volunteers?  | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>   |



| 204. How many community health volunteers are supported by this facility to provide family planning services?  |   |                                     |
|--|---|-------------------------------------|
| Record only who receive supervision, support, or supplies for family planning.   |   |                                     |
| If were recorded as employees in 101, please do not include them here as well.   |   |                                     |
| Enter -88 for do not know, -99 for no response.  |   |                                     |
| 205. Do the community health volunteers provide any of<br>the following contraceptives:  | ☐ Condoms ☐ Pills ☐ Injectables ☐ None of the abo ☐ No response   | ve                                  |
| 206. How many times in the last 6 months has a mobile outreach team visited your facility to deliver supplementary/additional family planning services?  Enter -88 for do not know, -99 for no response. 0 is a possible answer. |   |                                     |
| 207. Which of the following family planning services do<br>you offer to unmarried adolescents age 10-19?<br>Read all options and select all that apply.  | ☐ Counsel for cont<br>methods<br>☐ Provide contrace<br>☐ Prescribe / refer<br>methods<br>☐ None of the abo<br>☐ No response   | eptive methods<br>for contraceptive |
| Section 3: Provision of Family   | Planning Meth   | nods                                |
| 401. Which of the following methods are provided to clients at this facility?<br>Read all options out loud.  | ☐ Female sterilization ☐ Male sterilization ☐ Implant ☐ IUD ☐ PPIUD ☐ PAIUD ☐ Injectables ☐ Pill ☐ Emergency contraception ☐ Male condom / nirodh ☐ Female condom ☐ Standard days / cycle beads ☐ None of the above ☐ No response |                                     |
| 402. Are clients charged for obtaining any of the following methods at this facility?  Read all options out loud.  |   |                                     |
|  | Yes   | No                                  |



| Female sterilization  | 0  | 0       |
|---|--|---------|
| Male sterilization  | $\circ$  | 0       |
| Implant   | 0  | 0       |
| IUD   | $\circ$  | $\circ$ |
| PPIUD   |  | $\circ$ |
| PAIUD   |  | $\circ$ |
| Injectables   |  | $\circ$ |
| Pill  |  | $\circ$ |
| Emergency contraception   |  | $\circ$ |
| Male condom   |  | $\circ$ |
| Female condom   |  | 0       |
| Standard days / cycle beads   | 0  | $\circ$ |
| Did the respondent answer the questions or give no response?  | Respondent ans No response                                 | wered   |
| 403. How much do you charge for one unit of each method that you provide?  Enter all prices in rupees.  Enter -88 for do not know, -99 for no response.   |  |         |
| Female sterilization (full cost of procedure)   |  |         |
| Male sterilization (full cost of procedure)   |  |         |
| Implants (full cost of the implant and insertion)   |  |         |
| IUD (full cost of the IUD and insertion)  |  |         |
| PPIUD (full cost of the IUD and insertion)  |  |         |
| PAIUD (full cost of the IUD and insertion)  |  |         |
| One shot of 3-month injectable  |  |         |
| One month supply of pills   |  |         |
| A single dose of emergency contraception  |  |         |
| One male condom   |  |         |
| One female condom   |  |         |
| Standard days / cycle beads   |  |         |
| 404. Do family planning clients need to pay any fees in order to be seen by a provider in this facility even if they do not obtain a method of contraception?  These may be consultation or registration fees charged to everyone who is seen in this facility or may be specific to family planning clients. | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul> |         |



| 405. On days when you offer family planning services,<br>does this facility have trained personnel able to insert<br>implants?  | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>  |
|---|---|
| 406. On days when you offer family planning services,<br>does this facility have trained personnel able to remove<br>implants?  | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>  |
| 407. On days when you offer family planning services,<br>does this facility have trained personnel able to insert<br>IUDs?  | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>  |
| 408. On days when you offer family planning services,<br>does this facility have trained personnel able to remove<br>IUDs?  | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>  |
| 409. Does this facility have the following supplies needed to insert and/or remove implants: Read out all supplies and select all that apply. Supplies do not need to be observed, but must be available on the day of the interview. | ☐ Clean Gloves ☐ Antiseptic ☐ Sterile Gauze Pad or Cotton Wool ☐ Local Anesthetic ☐ Sealed Implant Pack ☐ Surgical Blade ☐ Mosquito forceps (straight or curved) ☐ None of the above ☐ No response                                      |
| 410. If a woman came in today needing an implant inserted, could that service be provided to her today onsite?  | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>  |
| 411. If a woman came today needing her implant removed, could that service be provided to her today onsite?   | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>  |
| 412. If a woman comes to your facility today needing her implant removed, but it is deeply placed, could that service be provided to her today onsite?  | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>  |
| 413. Would someone at this facility know where to send<br>her to have the implant removed?  | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>  |
| 414. Does this facility have the following supplies needed to insert and/or remove IUDs: Read out all supplies and select all that apply. Supplies do not need to be observed, but must be available on the day of the interview.     | <ul> <li>□ Exam gloves</li> <li>□ Antiseptic (povidone iodine)</li> <li>□ Drapes</li> <li>□ Scissors</li> <li>□ Sponge-holding forceps</li> <li>□ Speculums (large and medium)</li> <li>□ Tenaculum</li> <li>□ Uterine Sound</li> </ul> |



|   | ☐ None of the above<br>☐ No response  |
|---|---|
| 415a. May I see your family planning register from the last completed month? From family planning register, record: (1) The total number of family planning visits (new and continuing) in the last completed month, for each method. (2) The number of new clients who received family planning services in the last completed month, for each method. | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>                                  |
|   | Enter for past completed month.<br>Enter -88 for do not know, enter -99<br>for no response. |
| 415a. Total number of visits: Female Sterilization  |   |
|   | Enter for past completed month.<br>Enter -88 for do not know, enter -99<br>for no response. |
| 415a. Total number of visits: Male Sterilization  |   |
|   | Enter for past completed month.<br>Enter -88 for do not know, enter -99<br>for no response. |
| 415a. Total number of visits: Implants  |   |
| 415a. Number of new clients: Implants   |   |
|   | Enter for past completed month.<br>Enter -88 for do not know, enter -99<br>for no response. |
| 415a. Total number of visits: IUD   |   |
| 415a. Number of new clients: IUD  |   |
|   | Enter for past completed month.<br>Enter -88 for do not know, enter -99<br>for no response. |
| 415a. Total number of visits: PPIUD   |   |
| 415a. Number of new clients: PPIUD  |   |
|   | Enter for past completed month.<br>Enter -88 for do not know, enter -99<br>for no response. |
| 415a. Total number of visits: PAIUD   |   |
| 415a. Number of new clients: PAIUD  |   |



|  | <u> </u>  |
|--|---|
|  | Enter for past completed month.<br>Enter -88 for do not know, enter -99<br>for no response. |
| 415a. Total number of visits: Injectables - Depo Provera   |   |
| 415a. Number of new clients: Injectables - Depo Provera  |   |
|  | Enter for past completed month.<br>Enter -88 for do not know, enter -99<br>for no response. |
| 415a. Total number of visits: Pill   |   |
| 415a. Number of new clients: Pill  |   |
|  | Enter for past completed month.<br>Enter -88 for do not know, enter -99<br>for no response. |
| 415a. Total number of visits: Emergency contraception  |   |
| 415a. Number of new clients: Emergency contraception   |   |
|  | Enter for past completed month.<br>Enter -88 for do not know, enter -99<br>for no response. |
| 415a. Total number of visits: Male condom  |   |
| 415a. Number of new clients: Male condom   |   |
|  | Enter for past completed month.<br>Enter -88 for do not know, enter -99<br>for no response. |
| 415a. Total number of visits: Female condom  |   |
| 415a. Number of new clients: Female condom   |   |
|  | Enter for past completed month.<br>Enter -88 for do not know, enter -99<br>for no response. |
| 415a. Total number of visits: Standard days / cycle beads  |   |
| 415a. Number of new clients: Standard days / cycle<br>beads  |   |
|  |   |
| 415b. May I see your family planning record book from the last completed month?  |   |
| From family planning record book, record the total number of family planning products sold in the last completed month, for each method. |   |
| Enter -88 for do not know Enter -99 for no response  |   |
| Enter -88 for do not know. Enter -99 for no response.  Number of units sold or provided: Implants  |   |



| Number of units sold or provided: IUD / PPIUD / PAIUD   |   |
|---|---|
| Number of units sold or provided: Injectables   |   |
| Number of units sold or provided: Pill  |   |
| Number of units sold or provided: Emergency contraception   |   |
| Number of units sold or provided: Male condom   |   |
| Number of units sold or provided: Female condom   |   |
| Number of units sold or provided: Standard days / cycle beads   |   |
| NOTE: Questions 417a-e will repeat for each of the<br>methods provided at this SDP.<br>Methods selected in 401:<br>\${methods_selected}                   |   |
| 417a. You mentioned that you typically provide Implants<br>at this facility, can you show them to me?<br>If no, probe: Is the implant out of stock today? | <ul><li>In-stock and observed</li><li>In-stock but not observed</li><li>Out of stock</li><li>No response</li></ul>  |
| 417b. How many days have Implants been out of stock?<br>Enter 1 if only today. Enter -88 for do not know. Enter -99 for no<br>response.                   |   |
| 417c. Have Implants been out of stock at any time in the<br>last 3 months?  | <ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 417d. Why is this facility out of stock for Implants?<br>PROBE IF MULTIPLE REASONS GIVEN: What was the<br>main reason?                                    | <ul> <li>○ Did not place order for shipment</li> <li>○ Ordered but did not receive shipment</li> <li>○ Did not order right quantities</li> <li>○ Ordered but did not receive right quantities</li> <li>○ Unexpected increase in consumption</li> <li>○ Stock-out due to COVID-19 disruption</li> <li>○ Other</li> <li>○ Do not know</li> <li>○ No response</li> </ul> |
| 417e. When do you expect to receive your next shipment of Implants?   | <ul><li>○ X weeks</li><li>○ X months</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 417e. Enter a value for \${ship_implants_lab}:  |   |



| 417a. You mentioned that you typically provide IUD /<br>PPIUD / PAIUDs at this facility, can you show them to<br>me?   | <ul><li>In-stock and observed</li><li>In-stock but not observed</li><li>Out of stock</li><li>No response</li></ul>  |
|--|---|
| 417b. How many days have IUDs been out of stock?<br>Enter 1 if only today. Enter -88 for do not know. Enter -99 for no<br>response.                              |   |
| 417c. Have IUDs been out of stock at any time in the last 3<br>months?   | <ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 417d. Why is this facility out of stock for IUD?<br>PROBE IF MULTIPLE REASONS GIVEN: What was the<br>main reason?  | <ul> <li>○ Did not place order for shipment</li> <li>○ Ordered but did not receive shipment</li> <li>○ Did not order right quantities</li> <li>○ Ordered but did not receive right quantities</li> <li>○ Unexpected increase in consumption</li> <li>○ Stock-out due to COVID-19 disruption</li> <li>○ Other</li> <li>○ Do not know</li> <li>○ No response</li> </ul> |
| 417e. When do you expect to receive your next shipment of IUDs?  | <ul><li>○ X weeks</li><li>○ X months</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 417e. Enter a value for \${ship_IUD_lab}:  |   |
| 417a. You mentioned that you typically provide<br>Injectables at this facility, can you show them to me?<br>If no, probe: Is the Injectables out of stock today? | <ul><li>In-stock and observed</li><li>In-stock but not observed</li><li>Out of stock</li><li>No response</li></ul>  |
| 417b. How many days have Injectables been out of stock?<br>Enter 1 if only today. Enter -88 for do not know. Enter -99 for no<br>response.                       |   |
| 417c. Have Injectables been out of stock at any time in<br>the last 3 months?  | <ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 417d. Why is this facility out of stock for Injectables?<br>PROBE IF MULTIPLE REASONS GIVEN: What was the<br>main reason?  | <ul> <li>Did not place order for shipment</li> <li>Ordered but did not receive shipment</li> <li>Did not order right quantities</li> </ul>  |



|   | Ordered but did not receive right quantities Unexpected increase in consumption Stock-out due to COVID-19 disruption Other Do not know No response  |
|---|---|
| 417e. When do you expect to receive your next shipment of Injectables?  | <ul><li>○ X weeks</li><li>○ X months</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 417e. Enter a value for \${ship_injectables_lab}:   |   |
| 417a. You mentioned that you typically provide Pills at this facility, can you show it to me? If no, probe: Is the Pillsout of stock today? | <ul><li>In-stock and observed</li><li>In-stock but not observed</li><li>Out of stock</li><li>No response</li></ul>  |
| 417b. How many days have Pills been out of stock?<br>Enter 1 if only today. Enter -88 for do not know. Enter -99 for no<br>response.        |   |
| 417c. Have Pills been out of stock at any time in the last 3 months?  | <ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 417d. Why is this facility out of stock for Pills? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason?                               | <ul> <li>○ Did not place order for shipment</li> <li>○ Ordered but did not receive shipment</li> <li>○ Did not order right quantities</li> <li>○ Ordered but did not receive right quantities</li> <li>○ Unexpected increase in consumption</li> <li>○ Stock-out due to COVID-19 disruption</li> <li>○ Other</li> <li>○ Do not know</li> <li>○ No response</li> </ul> |
| 417e. When do you expect to receive your next shipment of Pills?  | <ul><li>○ X weeks</li><li>○ X months</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 417e. Enter a value for \${ship_pills_lab}:   |   |



| 417a. You mentioned that you typically provide Emergency Contraception at this facility, can you show it to me? If no, probe: Is the Emergency Contraception out of stock today? | <ul><li>In-stock and observed</li><li>In-stock but not observed</li><li>Out of stock</li><li>No response</li></ul>  |
|--|---|
| 417b. How many days has Emergency Contraception<br>been out of stock?<br>Enter 1 if only today. Enter -88 for do not know. Enter -99 for no<br>response.                         |   |
| 417c. Has Emergency Contraception been out of stock at any time in the last 3 months?  | <ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 417d. Why is this facility out of stock for Emergency<br>Contraception?<br>PROBE IF MULTIPLE REASONS GIVEN: What was the<br>main reason?   | <ul> <li>Did not place order for shipment</li> <li>Ordered but did not receive shipment</li> <li>Did not order right quantities</li> <li>Ordered but did not receive right quantities</li> <li>Unexpected increase in consumption</li> <li>Stock-out due to COVID-19 disruption</li> <li>Other</li> <li>Do not know</li> <li>No response</li> </ul> |
| 417e. When do you expect to receive your next shipment of Emergency Contraception?   | <ul><li>X weeks</li><li>X months</li><li>Do not know</li><li>No response</li></ul>  |
| 417e. Enter a value for \${ship_ec_lab}:   |   |
| 417a. You mentioned that you typically provide Male<br>condoms at this facility, can you show it to me?<br>If no, probe: Is the Male condoms out of stock today?                 | <ul><li>In-stock and observed</li><li>In-stock but not observed</li><li>Out of stock</li><li>No response</li></ul>  |
| 417b. How many days have Male condoms been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.  |   |
| 417c. Have Male condoms been out of stock at any time in the last 3 months?  | <ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 417d. Why is this facility out of stock for Male condoms?  | Ordered but did not receive   |



| PROBE IF MULTIPLE REASONS GIVEN: What was the  | shipment  |
|--|---|
| main reason?   | <ul> <li>Did not order right quantities</li> <li>Ordered but did not receive right quantities</li> <li>Unexpected increase in consumption</li> <li>Stock-out due to COVID-19 disruption</li> <li>Other</li> <li>Do not know</li> <li>No response</li> </ul>   |
| 417e. When do you expect to receive your next shipment of Male condoms?  | <ul><li>○ X weeks</li><li>○ X months</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 417e. Enter a value for \${ship_male_condoms_lab}:   |   |
| 417a. You mentioned that you typically provide Female<br>condoms at this facility, can you show it to me?<br>If no, probe: Is the Female condoms out of stock today? | <ul><li>○ In-stock and observed</li><li>○ In-stock but not observed</li><li>○ Out of stock</li><li>○ No response</li></ul>  |
| 417b. How many days have Female condoms been out of<br>stock?<br>Enter 1 if only today. Enter -88 for do not know. Enter -99 for no<br>response.                     |   |
| 417c. Have Female condoms been out of stock at any time in the last 3 months?  | <ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 417d. Why is this facility out of stock for Female<br>condoms?<br>PROBE IF MULTIPLE REASONS GIVEN: What was the<br>main reason?                                      | <ul> <li>○ Did not place order for shipment</li> <li>○ Ordered but did not receive shipment</li> <li>○ Did not order right quantities</li> <li>○ Ordered but did not receive right quantities</li> <li>○ Unexpected increase in consumption</li> <li>○ Stock-out due to COVID-19 disruption</li> <li>○ Other</li> <li>○ Do not know</li> <li>○ No response</li> </ul> |
| 417e. When do you expect to receive your next shipment of Female condoms?  | <ul><li>○ X weeks</li><li>○ X months</li><li>○ Do not know</li><li>○ No response</li></ul>  |



| 417e. Enter a value for \${ship_female_condoms_lab}:   |   |
|--|---|
| 417a. You mentioned that you typically provide Standard Days/Cycle Beads at this facility, can you show them to me? If no, probe: Is the Standard Days/Cycle Beads out of stock today? | <ul><li>○ In-stock and observed</li><li>○ In-stock but not observed</li><li>○ Out of stock</li><li>○ No response</li></ul>  |
| 417b. How many days have Standard Days/Cycle Beads<br>been out of stock?<br>Enter 1 if only today. Enter -88 for do not know. Enter -99 for no<br>response.                            |   |
| 417c. Have Standard Days/Cycle Beads been out of stock at any time in the last 3 months?   | <ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 417d. Why is this facility out of stock for Standard<br>Days/Cycle Beads ?<br>PROBE IF MULTIPLE REASONS GIVEN: What was the<br>main reason?  | <ul> <li>○ Did not place order for shipment</li> <li>○ Ordered but did not receive shipment</li> <li>○ Did not order right quantities</li> <li>○ Ordered but did not receive right quantities</li> <li>○ Unexpected increase in consumption</li> <li>○ Stock-out due to COVID-19 disruption</li> <li>○ Other</li> <li>○ Do not know</li> <li>○ No response</li> </ul> |
| 417e. When do you expect to receive your next shipment of Standard Days/Cycle Beads?   | <ul><li>○ X weeks</li><li>○ X months</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 417e. Enter a value for \${ship_beads_lab}:  |   |
| 418. Is misoprostol available in the facility for<br>management of postpartum hemorrhage or other<br>gynecologic issues?   | <ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>  |
| 419. Can you show it to me?<br>If no, probe: Is it out of stock today?   | <ul><li>○ In-stock and observed</li><li>○ In-stock but not observed</li><li>○ Out of stock</li><li>○ No response</li></ul>  |
| 420. Is combi-pack (misoprostol & mifepristone) available in the facility for management of postpartum hemorrhage or other gynecologic issues?   | <ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>  |





| 421. Can you show it to me?<br>If no, probe: Is it out of stock today?  | <ul><li>In-stock and observed</li><li>In-stock but not observed</li><li>Out of stock</li><li>No response</li></ul>  |
|---|---|
| Section 4: Family Planning Se   | ervice Integration  |
| 501. Which of the following services are provided at this facility? Read all options and select all that apply.   | ☐ Antenatal ☐ Delivery ☐ Postnatal ☐ Post-abortion ☐ None of the above ☐ No response  |
| 502. Which of the following is discussed with the mother during an antenatal care visit? Read all options and select all that apply. If your respondent is not involved in antenatal care, ask if they can refer you to someone at the facility who provides these services.                                    | ☐ Return to fertility ☐ Healthy timing and spacing of pregnancies ☐ Immediate and exclusive breastfeeding ☐ Family planning methods available to use while breastfeeding ☐ Lactational Amenorrhea Method and transition to other methods ☐ Long-acting method options ☐ None of the above ☐ No response |
| 503. Which of the following is discussed with the mother after delivery and before discharge from the facility? Read all options and select all that apply. If your respondent is not involved in delivery or postnatal care, ask if they can refer you to someone at the facility who provides these services. | ☐ Return to fertility ☐ Healthy timing and spacing of pregnancies ☐ Immediate and exclusive breastfeeding ☐ Family planning methods available to use while breastfeeding ☐ Lactational Amenorrhea Method and transition to other methods ☐ Long-acting method options ☐ None of the above ☐ No response |
| 504. Is the woman offered a method of family planning after delivery and before discharge from the facility?  | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>  |
| 505. Which of the following is discussed with the mother during a postnatal care visit?  Read all options and select all that apply. If your respondent is not involved in delivery or postnatal care, ask if they can refer you to someone at the facility who provides these services.                        | ☐ Return to fertility ☐ Healthy timing and spacing of pregnancies ☐ Immediate and exclusive breastfeeding ☐ Family planning methods   |





|  | available to use while breastfeeding  Lactational Amenorrhea Method and transition to other methods  Long-acting method options  None of the above  No response  |
|--|--|
| 506. Is the woman offered a method of family planning during a postnatal care visit?   | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>   |
| 507. Which of the following is discussed with the woman during a post-abortion visit?  Read all options and select all that apply. If your respondent is not involved in post-abortion care, ask if they can refer you to someone at the facility who provides these services. | <ul> <li>□ Post-abortion mental health</li> <li>□ Return to fertility</li> <li>□ Healthy timing and spacing of pregnancies</li> <li>□ Long-acting method options</li> <li>□ Family planning methods</li> <li>□ None of the above</li> <li>□ No response</li> </ul> |
| 508. Is the woman offered a method of family planning during a post-abortion visit?  | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>   |
| 509. Does this facility offer any service related to diagnosis, treatment, or supportive services for HIV?   | <ul><li>○ Yes</li><li>○ No</li><li>○ No response</li></ul>   |
| 510. When a client comes in for HIV services, are they offered condoms by the HIV service provider?  If your respondent is not involved in HIV service provision, ask if they can refer you to someone at the facility who provides these services.                            | <ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>   |
| 511. Does the HIV service provider offer them any other method of contraception besides condoms?   | <ul><li>○ Yes</li><li>○ No</li><li>○ Do not know</li><li>○ No response</li></ul>   |
| Thank the respondent for his / her time. The respondent is finished, but there are still more questions for you to complete outside the facility.  |  |
| Location and Questionn   | naire result   |
| 096. Take a GPS point outside near the entrance to the facility.  Record location when the accuracy is smaller than 6m.  |  |
| 097. How many times have you visited this service delivery point for this interview?   | <ul><li>☐ 1st time</li><li>☐ 2nd time</li><li>☐ 3rd time</li></ul>   |





| 098. In what language was this interview conducted?                  | <ul><li>○ English</li><li>○ Hindi</li><li>○ Other</li></ul>  |
|--|--|
| 099. Questionnaire Result<br>Record the result of the questionnaire. | <ul> <li>○ Completed</li> <li>○ Not at facility</li> <li>○ Postponed</li> <li>○ Refused</li> <li>○ Partly completed</li> <li>○ Temporarily closed</li> <li>○ Permanently closed / destroyed</li> <li>○ No longer serves EA (lost to follow-up)</li> <li>○ Other</li> </ul> |